ERICSSON CONNECTED LOGISTICS CHAIN

DATA USE / PRIVACY POLICY

The General Terms of Use apply to your use of the Ericsson Connected Logistics Chain service (hereinafter referred to as the "**CLC Service**"). The definitions set out in the General Terms of Use apply equally to this document. In addition, the following terms are given meanings below;

CLC Service	Any functionality offered as part of CLC Service delivered as a Service from a central location or as part of a distributed application (e.g. an app) that is part of the CLC Service offering. Includes functionality delivered through CLC User Interfaces as well as through API interfaces.
CLC Object	Digital items registered in CLC Service with a unique ID (UID) associated to it and defined as CLC objects in CLC
CLC Object Data	Data stored within the CLC Service which relates to a single CLC Object. See further detail at **Part A**.
UID	Unique identifier in the form of an URI that represents a CLC Object.
Customer	Anyone person or organization that is purchasing or testing CLC service and is registered in CLC with one or several licence plates in CLC.
User	Anyone person, organization or IT system that accesses / uses the CLC service.
CLC Licence plate	Unique identifier that represent a Customer in the CLC Service. Licence plate is part of URI's for CLC Objects belonging to the Customer.
Location Applications	The Driver App – Android version and Driver App – I-phone version made available for download by Ericsson for registered CLC Users on the applicable application stores.

Location Application user	A CLC user who makes use of the CLC Location Applications in the course of their work.

This document describes the types of data stored and processed within the CLC Service and how Ericsson makes use of the data (for which, see **Part A),** and set outs the obligations which apply to your access to CLC Object Data (for which, see **Part B**). Part C deals with the use of the Location Applications.

This Privacy Policy may be updated from time to time with immediate effect by Ericsson by posting an updated version to the CLC Portal (clc.ericsson.net). All terms set out here are subject to the General Terms of Use, which take precedence.

Part A: CLC Service Data

1. As a service provider to users of the CLC Service, Ericsson acts as a data processor at all times. Ericsson is not a data controller in relation to CLC Object Data.

2. Ericsson uses all CLC Object Data strictly for the sole purpose of providing the CLC Service. It does so by storing the CLC Object Data and by providing technical controls which enable Customers to determine who can access CLC Object Data.

3. All CLC Object Data will be stored on third party secure hosting provided by Microsoft to Ericsson in the EU.

4. By using the CLC Service, Users can add information details related to CLC Objects in order to share the information with other Users. Details include information items enabling tracking of CLC Objects through the supply chain using the CLC Service.

5. For each CLC Object, the CLC Object Data that may be collected by the CLC Service includes for example:

   a. Information related to the physical aspects of CLC objects and goods (items being transported) such as size, volume, weight, type of goods, condition updates (temperature, shock, pressure...), damage reports etc.
   b. Information related to the movements or transportation of goods such as addresses or locations, names and contact details (sender, contact persons, receivers...), companies involved, times (pick-up, expected arrival...), Incoterms, Service Level Agreement criteria (temperature range, time-frame...), any information available in shipment documentation, etc.
   c. Information related status and handing of the goods/shipments such as, position updates, handling events (pick-up, delivery, boarded, landed...) and proof of delivery signatures and photos.
   d. Supporting information related to shipments of goods transported such as customs documents, certificates, pictures of objects, descriptions etc.

6. In addition to the fields specified above, a Customer may configure custom semantic data attributes for their CLC Objects.

7. CLC Object Data will be retained in the CLC Service for a period as determined by the Customer in the CLC Service.

Part B: Customer Responsibility for Permissions

1. It is the responsibility of the Customer through its administrator to define permissions for Users uploading CLC Object Data to the CLC Service and to determine limitations on those permissions that apply to the use of that CLC Object Data.

2. Ericsson's sole obligation with regard to data security, as set out in the General Terms of Use, is to implement reasonable technical safeguards to ensure that, once such permissions have been configured, the CLC Object Data is not made available to unauthorised third parties.

3. For CLC Objects uploaded, the Customer is able to determine which types of Users are able to see and edit the CLC Object Data by setting the permissions within the CLC Service. The permissions include read, write and delete of data and data categories. Further detail on the permission setting of users that are available is specified in the product documentation made available in the CLC Service GUI (as may be updated from time to time).

4. In addition to permissions applying to a specific User, Customer is able to generally authorise a specific company (CLC Customers) to view CLC Object Data for its Logistic Objects (Typically done for companies that are involved in the logistic chain but can include those for which are not).

5. By adding CLC Object Data the Customer and User warrants that they have the required permissions to upload such data into the CLC Service for use in accordance with this Data Use Policy. This warrant applies to CLC Object Data uploaded through API's as well as Data uploaded directly into the CLC Service by any of Customer users.

Part C: Location Applications

1. Ericsson makes available certain Location Applications for the purpose of enabling CLC Users to upload tracking information from User's devices to CLC Service in order to perform CLC supported activities such as visibility for goods delivery.

2. The Location Applications are intended for operation on Apple iOS and Android devices in the possession of Users.

3. The Location Applications uses device based location information (like GPS) from the User's device in order to determine an approximate position of CLC Objects within the vicinity of User ("**Location Data**"). CLC is agnostic to how the location information is generated on the device (typically from GPS capabilities in mobile devices).

4. The Location Applications are subject to a separate privacy policy applicable to Users which sets out the ways in which the Users can disable the tracking function (for example, during breaks and when not at work). These controls include:

   a. A service set-up that only uploads Location Data when deliveries are performed after initiation by the User and stops uploading when User reports a delivery has ended;

b. An option to log out of the User's account, at which point all tracking of CLC Objects by the relevant application will cease;

c. A "location off' control in the Location Application which prevents the Location Application from reporting Location Data in the background;

d. Closing the Location Application that stops all data uploading of data to CLC Service from Location Application; and

e. Turning off 'Location Services' for the relevant Location Application in iOS and/or Android settings;

5. The Customer agrees that it shall not make any use of the Location Data obtained from its Users' use of the Location Applications other than to identify the approximate position of the CLC Objects. The Customer acknowledges that, where the Location Applications are used, the location of the User's device is used as a proxy for the CLC Objects, accordingly, it may not be an accurate representation of the location of the CLC Objects.

6. It shall be the sole responsibility of the Customer to instruct its Users how to use the Location Applications in order to ensure the accuracy of the Location Data