

## Ericsson Connected Logistics Chain – Driver Applications

### Privacy Policy

This Privacy Policy sets out information on the data we collect when you use the CLC Driver App and how we use it.

#### **Changes**

We keep this Privacy Policy under review and may update it from time to time. Changes will be notified to you by email (where we have an email address for you) or by notification in the application. The current Privacy Policy may be accessed at any time by visiting: <http://clc.ericsson.net>.

#### **What does this application do?**

The application is intended to be used by drivers employed by Ericsson's customers who are users of Ericsson's Connected Logistics Chain.

Ericsson's Connected Logistics Chain allows users to track logistics objects, such as packages, through the delivery chain. This application allows drivers who are delivering these packages to automatically report the location of the packages in their possession. To do this, the application reports the location of the device associated with a particular driver when they activate location tracking.

#### **What personal data do we collect when you use the application?**

We collect the following types of data when you use and install this application:

1. Business contact information provided by you when you first install and use the application, such as email address, name and other basic personal information; and
2. Location information from your device (including GPS), when you have enabled location tracking in your device. The application will do this in the background even when not on screen. See below for how to enable and disable location tracking.

As well as personal data, you may make manual updates to the packages within your possession using the interfaces within the application. This is not personal data as it relates to packages being sent between businesses.

#### **For what purposes will we use the data?**

The login information you provide is used to authenticate you as a user and to identify which company you work for and the business vehicle you are driving. This is so we can then associate the location information with the packages in your delivery vehicle.

The location information is used as a proxy for the location of the packages in your delivery vehicle. This location information is uploaded to the Connected Logistics Chain service as an update to the location of the relevant packages in your delivery vehicle.

Once uploaded to the Connected Logistics Chain, the location information will be available to any user who has been authorised by the package owner to view the location of that package.

Where the EU General Data Protection Regulation applies, the lawful basis for processing the personal data you provide is to fulfil a contract with your company and your consent. You can withdraw your consent at any time by deleting your account or, in the case of location information, turning off location tracking (see below). This will not affect the processing of any personal data in the past.

Ericsson will use your personal data for no other purposes than set out above and will share your personal data with no other third parties.

### **How do I disable location tracking?**

The application is only intended to track the location of your device when you are driving a delivery vehicle. Once you have completed all live deliveries, location tracking will stop but you can also suspend location tracking by:

1. Logging out of the application;
2. Using the "location off" control in the application. This prevents the application from reporting the location of your device in the background;
3. Closing the application fully (making sure it is not running in the background);  
and
4. Turning off 'Location Services' for the application in iOS and/or Android settings.

### **Where do we store the data?**

All data is stored in secure cloud services provided by sub-contractors to Ericsson in data centres in the European Union.

### **Your rights under the EU General Data Protection Regulation**

If the General Data Protection Regulation applies, you may have rights including:

Your right of access - the right to ask us for copies of your personal information.

Your right to rectification - the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - the right to ask us to restrict the processing of your information in certain circumstances.

Your right to object to processing - the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

If you have any questions or a complaint pertaining your Personal Information you can also contact the Group Data Protection Officer by postal mail at Ericsson AB, Group Function Legal Affairs, 164 80 Stockholm, Sweden or you can send an e-mail to [ericsson.group.privacy@ericsson.com](mailto:ericsson.group.privacy@ericsson.com).

You may also have the right to complain to a supervisory authority for data protection issues in the country in which you reside. The contact details for the supervisory authorities in European Union member states can be found here:

[https://edpb.europa.eu/about-edpb/board/members\\_en](https://edpb.europa.eu/about-edpb/board/members_en).